

TIA BLUNDEN @ gmail.com

#4-4815 GLACIER LANE, WHISTLER, B.C., V0N 1B4
778-229-6464

OBJECTIVE

To continue gaining experience working in the customer service industry

EXPERIENCE

WHISTLER BLACKCOMB

Bike Park Ticket Sales & Validator / August 2010 - Current

- Responsible for handling cash & other transactions in a high-volume, fast-paced environment
- Learned pos system quickly and efficiently
- Able to address problems and professionally resolve them
- Assisted in informing & directing guests around Whistler

FRUV FREEDOMWEAR

Sales Associate / May - Aug 2011

- Responsible for opening and closing the store independently
- Learned pos system quickly and efficiently
- Built relationships with customers while also informing them about the products
- Self-motivated and able to look after customers and complete tasks while keeping the store clean and organized

TOURISM WHISTLER

Surveyor / Summer 2010

- Part-time temporary position during Kokanee Crankworx 2010
- Engaged with visitors & Whistler locals to obtain their feedback about the festival

DUSTY'S BAR & BBQ

Food Runner / Spring & Summer 2010, Canadian National BBQ Championships 2011

- Assisted on a part-time basis during busy events
- Learned the basics of how a restaurant is run
- Worked with a team of people in an organized & efficient maner
- Promoted to Head Food Runner for the BBQ Championships competition during summer of 2011
- Organized orders & delegated tasks in a very fast-paced environment

WHISTLER GOLF CLUB

Guest Host / Summers of 2006-2009

- Greeted guests before and after their round
- Concentrated on customer satisfaction and preparation
- Responsible for a clean and organized presentation in and around the clubhouse
- Worked with a team of people to keep the play running smooth and on-time

EDUCATION & AWARDS

- Bachelor's Degree in Communication Design from Emily Carr University of Art and Design completed May 2012
- Serving It Right Certificate 2010
- Whistler Secondary School Graduate in 2008
- Dogwood District Authority Award Scholarship
- Whistler Blackcomb Award
- Women of Whistler Award
- Received Honor Roll for each year of high school
- Average 'A' Student
- Courses included: Math, French, English, Chemistry, Physics, Social Studies, Art, and Desktop Publishing
- Royal Academy of Dance Grade 8 Ballet Examination Graduate with Merit in June 2007
- Service Award for year '06-'07
- Fine Arts Award for the year '06-'07

VOLUNTEER WORK

- Father Daughter Dance (May of 2005 – 2007, 2009, and 2010)
 - Annual event that I attended when I was a young girl, I had so much fun that I wanted to continue to be a part of it, and make sure that other girls had just as much fun as I did
 - My favorite job was handing out prizes to children when they brought their prize ticket (Matching ticket number to prize number)
 - When possible I would help in other areas such as the dessert table serving kids ice cream and all the toppings that go along with it
 - Worked with a team of people to serve all the fathers and daughters, made sure their night was one to remember
- Various coat checks – as fund raisers for my Grad year.
- Poster work for my Grad Reception and for the Annual GM Meeting for the Women of Whistler organization in 2008
- Whistler Secondary School – senior editor of the yearbook for 2008 and previous roles in yearbook
 - Involved in organizing other people and managing time to meet deadlines
 - Working as a team to achieve a common goal
- Whistler Secondary School – member of the Student Council
 - Helped organize school events such as YOGO 24, a yoga event to help raise awareness and support for AIDS research

INTERESTS & ASSETS

- Dancing & Yoga
- Design
- Music
- Photography
- Pop culture; tv, movies, books
- Fast learner
- Hard worker
- Friendly
- People oriented
- Born and raised Whistlerite

REFERENCES

By request only